ABOUT US

Recognized as one of the top product reliability labs in the country with a unique balance of testing and consulting services, Austin Reliability Labs (ARL) is a place where we recognize the hard work and passion that goes into the design and development of your product. We have that same passion for excellence, and want to find any problems your product may have in an effort to perfect it. We also understand a reputation is something that builds over time, so we focus on establishing long-term partnerships with each of our clients. With that in mind, we not only specialize in writing and developing all of the tests we perform, but, unlike other labs, we provide pass / fail reports on all of our tests and decipher the results for you in order to maximize your product’s success. We believe quality is infused by finding every flaw in a product and methodically removing each one until the product shines. As a result, only a thorough, comprehensive reliability test program, as provided by ARL, will allow a product to emerge that will earn or maintain an unsullied and clean brand reputation.

WHY CHOOSE ARL?

Backed by an expert staff and test methods accredited to the ISO/IEC 17025 standards, ARL provides the reliability tests your product needs and develops test strategies at the right price. Additionally, our lab is home to a wide array of equipment to accommodate a multitude of testing requirements for your product, including 22 test chambers (covering HALT / HASS, thermal, humidity, altitude, dust, salt spray, and solar testing), two electrodynamic shakers, a hydraulic shaker, two shock towers, a drop tester, battery life cycle testers and a tensile tower system. Our team can also help evaluate your qualification and reliability test plan to make sure the tests you’re running are the best for your unique product and its uses. From HALT and HASS to Battery Life, Qualification, Environmental, Mechanical, Additive Manufacturing and Custom testing, ARL can deliver whatever reliability test services you require. Our goal, whether your test standards are global, client-required or self-defined, is to be your trusted partner in ensuring that your product will perform reliably throughout its targeted life.

ACCREDITATIONS

Our lab has over two decades of experience in all aspects of product reliability, including development, testing and analysis. Our recognized expertise includes A2LA, Qualmark and ASQ CRE certifications as well as credentials from IEEE and military standards committees. We also provide an accredited third-party verification of test results and can perform supplier qualification audits. Our clients include a wide range of businesses from startups creating their first product to Fortune 500 companies seeking to save on staffing budgets and warranty costs. We have performed tests on down-hole oil tools, medical equipment, batteries, computers and every imaginable product in between.
Today’s tough economy makes it hard to keep experts on hand for every service that may conceivably be needed. ARL’s **On-Site Staffing Services** are here to get you through those periods where you need help, but don’t want the expense of a full-time employee. Our technical staff is knowledgeable in a wide variety of test methodologies performed with equipment from various vendors. Our professional team can gather, sort, analyze and obtain meaningful results from any sort of data you can provide. We can also work at our site or at your facility - whatever your workflow requires. Additionally, if all you require is training on your newly-purchased test equipment, we are happy to present customized training programs to help your personnel become familiar with their new duties. Consider ARL for your year-round, seasonal or occasional staffing needs.
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